

Office of the Dean (Study Centre)  
Krishna Kanta Handiqui State Open University  
Resham Nagar :: Khanapara :: Guwahati -22

Ref. KKHSOU/Letter-Notification/ Dean (S.C.)/1A/2021/01

26 May 2021

To,  
The Coordinators  
All the Study Centres of KKHSOU

Sub.: Request to offer your *Voluntary Service* to the Covid-19 Task force of the KKHSOU as  
**District/Regional Coordinator**

Respected Colleagues,

Greetings from KKHSOU!

Hope all of you along with your families are passing the days safely amidst prevailing Covid-19 situation. The university always appreciates your kind support and services in fulfilling the motto of the university '*Education Beyond Barriers*'.

As you know, presently the educational institutions of the State as well as our University is passing through a difficult time because of the critical situation arising out of the Covid 19 Pandemic. During the last one year, the KKHSOU has been trying its best to help our learners by keeping the doors of learning open adopting various measures. The long period of closure of the colleges and the University has greatly hampered the process of seamless support to our learners, which were provided through our joint effort. We strongly feel that the need of the hour is to continue the regular academic and non-academic support to the needy learners. In view of the above, the KKHSOU has decided to form a **Special Task Force** comprising of University staff members and colleagues from Study centres (**District/Regional Coordinators** on voluntary basis) to provide timely and seamless support to the learners and general public. The **University staff members with dedicated Help Line numbers** will attend to the queries of the learners and provide regular support in resolving the issues over phone. If a learner of a particular district/region need local support in resolving their issues, our staff will **connect the learner to the District/Regional Coordinator** for necessary help.

I am writing this letter to you all as an appeal with a request to voluntarily join this Task Force and spare some of your most valuable time by joining this noble effort in providing support to our fellow learners. Your contact details will remain with our Task Force members and shall be shared only when it is required. The University officials including the undersigned will be in constant touch with you through WhatsApp and provide necessary backup time to time. Please do not hesitate to contact the undersigned in case you require any further clarification. In anticipation of your prompt and positive response.

Thanking you !

Yours sincerely



Dean (Study Centre) & Dean (Academic) i/c

NB: Please contact Mr Birinchi Bora (88110-16517) and Mr Abani Dauka (98541-45196)