

**Krishna Kanta Handiqui State Open University,
Guwahati, Assam**

[Website: www.kkhsou.in]

EOI Reference No:

KKHSOU/DigiSoft/34/2017/36

Dated:

06/12/2018

Expression of Interest (EOI)

Selection of Consultant cum implementation Partner for the establishment of Web-based ERP/ Integrated University Management System (IUMS) in Krishna Kanta Handiqui State Open University, Guwahati, Assam.

Expressions of Interest are invited from Central Govt. Public Sector Undertakings(PSUs) working in the field of web-based ERP/ Integrated University Management System (IUMS) for the selection of Consultant cum implementation Partner for establishment of IUMS in University. The EOI document super scribing "Expression of Interest for Selection of Consultant cum Implementation Partner" should be sent to **the Registrar, Krishna Kanta Handiqui State Open University, Guwahati, Assam** up to 4:30 PM hrs on/or before **20/12/2018** by speed/registered post only. The University will not be responsible for any postal delay in receiving the EOI documents and reserves the right to accept/reject any or all EOIs without assigning any reason thereof. Please visit website www.kkhsou.in for further details/ corrigendums/ updations occurring from time to time.



(Arupjyoti Choudhury)

Registrar
Krishna Kanta Handiqui
State Open University
Guwahati

Introduction:

Established under the provision of the 'Krishna Kanta Handiqui State Open University Act' 2005 of the State Legislature of Assam and published in the Assam Gazette (extraordinary) dated 29/9/05, the Krishna Kanta Handiqui State Open University started functioning with the assuming of office by Professor Srinath Baruah as its first Vice-Chancellor on 11th December, 2006.

The University has been named after an illustrious son of Assam, Professor Krishna Kanta Handiqui. The University has been entrusted with the authority to prepare its own curriculum, system of examination and to admit, confer degrees, diplomas and certificates to the learners up to degree Post-graduate level.

The University Headquarter is situated at Patgaon (Rani) while its City Centre is located at Housefed Complex, Last Gate, Dispur, Guwahati – 781006.

Objectives of the University:

1. To provide access of higher education to segments of population, particularly the disadvantaged groups such as those living in remote and rural areas, and also includes working people, housewives, adults who wish to upgrade or acquire knowledge in various fields.
2. To provide opportunities of higher education to a segment of the population, including those who could not pursue higher education in appropriate time due to various reasons.
3. To strengthen and diversify the degree, diploma and certificate courses related to the need of hour and employment which is necessary for building the economy of the country with regard to its natural and human resources.
4. To provide non-formal education at par with formal education in order to contribute towards the improvement of the educational system throughout the state.
5. To disseminate learning knowledge by diverse means including the use of Information and Communication Technology (ICT).
6. To provide education and training to learners, to improve their quality, and raise their ability with skills in arts and crafts.
7. To provide counseling and guidance to the learners.

Vision & Mission Statements of the University:

The aim of the University is to develop and provide easily accessible modes of quality higher education and training among those who keen on pursuing higher education with the use of latest educational inputs and technology. Due to the inherent flexibility in terms of pace and place of learning, methods of evaluation etc., KKHSOU holds the promise of providing equal opportunities of higher education and bringing into its fold the underprivileged sections of people of the state. With the view of reaching out to the disadvantaged groups of people deprived educationally, economically, geographically and so on, KKHSOU has been formulating and designing academic programmes to suit the less educated, educated and higher educated groups in order to achieve the goal of providing quality education and training at their doorsteps.

Recognition:

This university is recognized by the Distance Education Council, New Delhi, Ministry of Human Resource Development, Government of India. The Government of Assam has recognised the academic programmes and degrees awarded by the University will be at par with degrees awarded by any other universities for the purpose of job or higher studies.



Schools of Studies

With the approval of the Board of Management, the University established 6 Schools of Studies and an Institute of Research for the smooth conduct of academic activities and research in various fields. The University endeavours to run the academic activities of all the 19 departments under the purview of these Schools of Studies which have been named after some of the renowned sons of Assam, commemorating their contribution to the greater Assamese society and culture.

Banikanta Kakati Research Institute

Research and Development is an important dimension of a University's academic pursuits. An academic organization remains incomplete in the absence of proper research activities. Keeping this in mind, all the research activities were brought under the purview of the Institute of Research and Development which has been named after a great researcher of the region, Dr. Banikanta Kakati. Currently, a number of Research and Teaching Assistant (RTA)s have been undertaking PhD research works in the field of Open and Distance Learning. Along with this, a number of research projects have been undertaken in the areas relevant to the University's vision.

Special Achievements

- 1) Recognition of Centre of Excellence in Distance Education by Commonwealth of Learning, Vancouver, 2013.
- 2) Recipient of CSR Award of Excellence as Top Distance Learning Institute in India, 2014
- 3) Self Learning Materials of the University has been adopted by other Open Universities of India (Uttarakhand Open University).



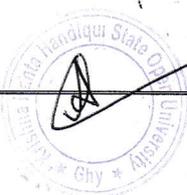
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Expression of Interest (EOI) of Web based ERP / Integrated University Management System for Krishna Kanta Handiqui State Open University, Guwahati (Assam)

Krishna Kanta Handiqui State Open University, Guwahati (Assam) invites EOI from reputed Central Govt. PSUs for design, development, testing, implementation and integration of ERP/Integrated UMS for its geographically distributed University hosted over a Central Server.

Modules / functionalities required in Web based ERP/ Integrated University Management System:

S. No.	Modules Required
1	Examination Management Module [Pre & Post Examination, Online examination System etc]
2	HR Management [online recruitment management, self service portal for employee, leave management, employee attendance management, committee management etc]
3	Finance Management Module [Payrole, Accounting, Audit management, Budgeting, Contingency Management, Bill tracking etc]
4	Purchase, Store & Inventory Management
5	Learner/Study Centre Support Service Management [Call Centre with IVRS & Cloud Telephone, Grievance Management & Ticketing Solution, Feedback management, Self service portal etc]
6	Alumni and Convocation Management Module
7	Study Centre Management [self service portal for study centre, record maintenance etc]



8	Paperless Office Automation Module [e-note, e-letter drafting, e-filing, document management, work order management, inward & outward letter management, to-do list management create etc]
9	Vehicle Management System
10	Affiliation, Establishment, UGC Correspondence Management
11	Application Tracking System [online application for all kinds of matter like certificate, name correction etc, customized application format creation, etc]
12	SLM Management Module [for SLM Branch of KKHSOU, management of printing press, distribution of SLM, courier service management]
13	Academic Module [course management, faculty research projects, publication records management, customized LMS with all features etc]
14	Reporting Module [customized MIS specially for top officials of KKHSOU for monitoring all kinds of activity of the university]
15	Law suit and RTI Management
16	Guest House Management
17	System Admin & Control Management [activity logs, user management, API facility to integrate with the new external system]

Other Requirements

1. The proposed IUMS should be hosted both in cloud and in premise and need to be synchronized.
2. Minimum 3 years free AMC will be required.
3. Data migration work.



Pre-qualifications:

1. Only Central Government PSUs/ Organizations can participate.
2. Average Annual Turnover should be at least Rs. 100 Crores in last three financial years. Copy of the audited balance sheet of the firms for the previous three financial years indicating the turnover.
3. Permanent Account Number.
4. Demonstration of the Proof of Concept (PoC) of the functionalities is essential.
5. The firms should have been engaged in IT projects/solutions business for a period of at least five years as on last date of submission of this EOI.
6. Firm should have experience of implementing Educational ERP in at least 10 State Government Universities / Central Government Universities, out of which "complete" ERP (Comprising of Minimum 15 Modules bifurcated across various functions of the University) should have been implemented /under Implementation in the said 10 State Government Universities / Central Government Universities. The purchase order and / or satisfactory performance report from the competent authority of the said Universities should be enclosed along with the bid.
7. The firm should have secured 4 single supply orders from a State Government University / Central Government University of a value not less than 3 Crores (Value of the order / Invoice solely comprising of Integrated University Management System Product/Licenses/Services only) in the last four Financial Years: - 2014 - 15, 2015 – 16, 2016 – 17and 2017-18 from the Universities as stated above.
8. Proposed Cloud Platform should have following certifications.
 - Cloud service provider should be present in Gartner's Leader's Quadrant
 - CSP should be STQC audited and MeitY empanelled.



Submission of EOI:

Interested firms which are meeting above eligibility qualifications should submit their Expressions of Interest along-with:

- (i) Names of the educational institutions where they have installed Web-based ERP / Integrated UMS (with modules / functionalities installed)
- (ii) Technology used in such installations to implement the for Web based ERP / Integrated UMS for University
- (iii) All eligibility documents & supporting documents must be dully signed by the authorised signatory.
- (iv) **Only One Proposal-** Bidders will submit only one proposal. If a Bidder submits or participates in more than one proposal, all such proposals shall be disqualified.
- (v) **Only One Product-** The Bidders are strictly advised to quote the same product, deploying which they have gained requisite experience pertaining to this RFP. Non adherence (quoting different Product/ Solution) will result in the said proposal being disqualified in totality.
- (vi) **Site Visit-** Shortlisted bidder must propose a site visit in at least two Government-run Universities for the purpose of showcasing live-implemented system of University Management System environment. Financial bid will be opened only after the site visit.

EOI must be sent in a sealed cover envelope (please mention Ref. No.-EOI: Reference No. KKHSOU/DigiSoft/34/2017/36 on the top of envelope) to the undersigned by 20/12/2018 within 14 Days by 4:30 PM positively.

Address:

Registrar

Krishna Kanta Handiqui State Open University, Guwahati
Rani Gate Patgaon, Guwahati, Assam 781017

Note:

- a.) The University will exercise it absolute discretion to adopt the above listed modules either in a single instance or in a phase-wise manner.
- b.) University reserves the right to accept or reject any or all EOIs in part or full without assigning any reason whatsoever.

